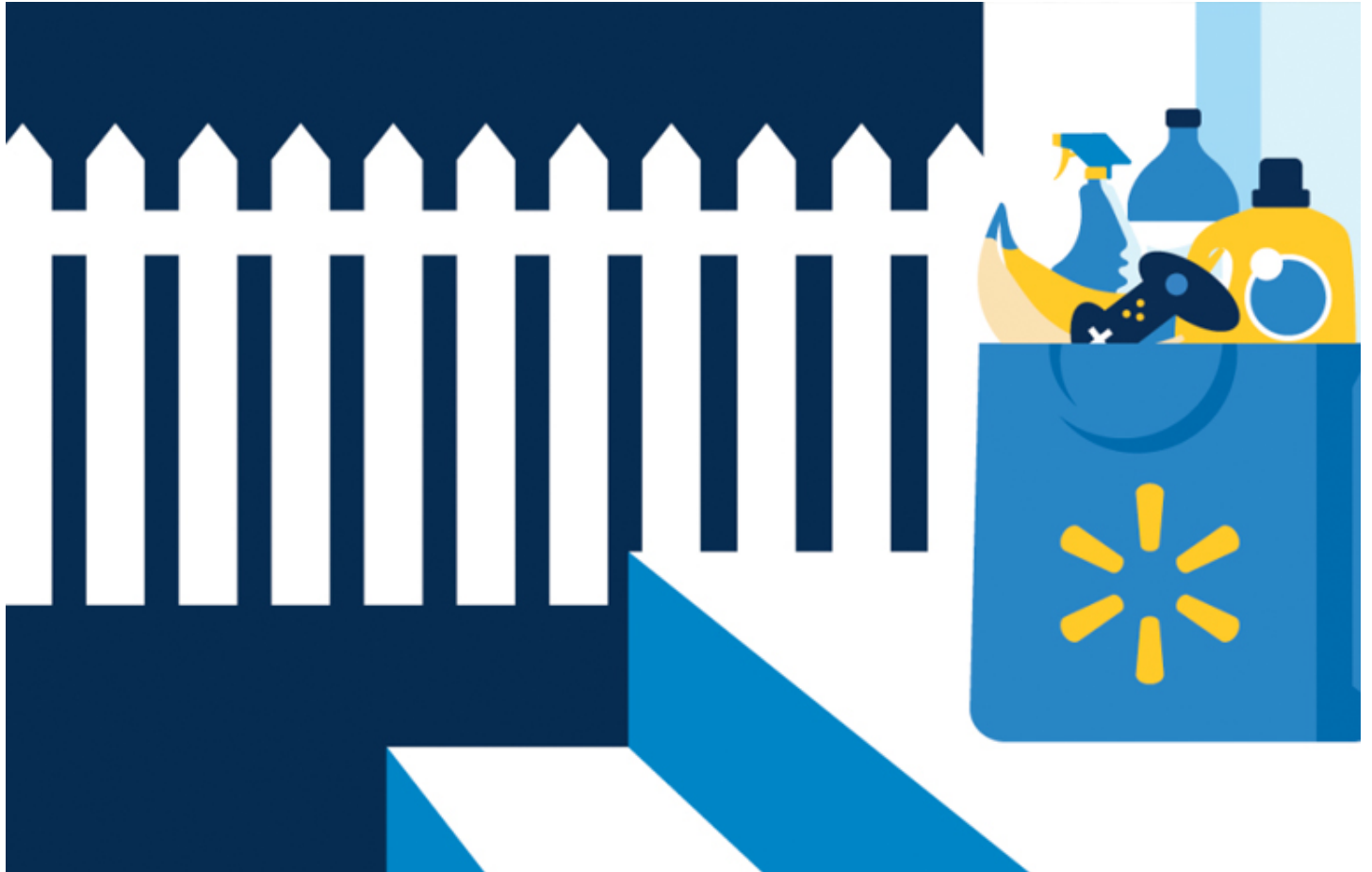

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Walmart's new service delivering in less than two hours

May 1, 2020



Walmart has launched Express Delivery, a new service that delivers more items from the store than ever before to customers' doors in less than two hours. The company has accelerated the development of the service in the wake of the COVID-19 pandemic, piloting Express Delivery in 100 stores since mid-April. The service will expand to nearly 1,000 stores in early May and will be available in nearly 2,000 total stores in the following weeks.

Express Delivery allows customers to order across more than 160,000 items from Walmart's food, consumables and general merchandise assortment such as groceries, everyday essentials, toys and electronics.

"We know our customers' lives have changed during this pandemic and so has the way they shop," said Janey Whiteside, chief customer officer, Walmart. "We also know when we come out of this, customers will be busier than ever, and sometimes that will call for needing supplies in a hurry. COVID-19 has prompted us to launch Express Delivery even faster so that we're here for our customers today and in the future."

Express Delivery builds on the existing inventory of pickup and delivery slots available to customers.

"We have an opportunity to serve our customers no matter what life calls for," said Tom Ward, senior vice president of customer product. "Whether it be a last-minute ingredient, medicine when a fever hits, or the item you didn't know you needed when checking off your chore list, time matters. Express is a solve for that."

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